Hurricane Dorian - Preparedness and Resources

Updated: September 3, 2019

National Hurricane Service

For the latest information on the path of Hurricane Dorian, please access the National Hurricane Center website [here](https://www.nhc.noaa.gov/). Updates can also be found on the National Hurricane Center Twitter page.

Florida Resources

Office of the Governor of Florida

Updated September 2, 2019

**STATE PREPAREDNESS ACTIONS**

**WATCHES AND WARNINGS**

- A Hurricane Warning is in effect for:
- Jupiter Inlet to the Flagler/Volusia County Line
- A Hurricane Watch is in effect for:
- North of Deerfield Beach to Jupiter Inlet
- Flagler/Volusia County Line to the Altamaha Sound in Georgia
- A Tropical Storm Warning is in effect for:
- North of Deerfield Beach to Jupiter Inlet
- A Tropical Storm Watch is in effect for:
- North of Golden Beach to Deerfield Beach
- Lake Okeechobee
- A Storm Surge Warning is in effect for:
- Lantana to the Flagler/Volusia County Line
- A Storm Surge Watch is in effect for:
- North of Deerfield Beach to south of Lantana
- Flagler/Volusia County Line to the Savannah River
- Information regarding Watches and Warnings can be found at the following link: [https://www.nhc.noaa.gov/text/refresh/MIATCPAT5+shtml/012123.shtml](https://www.nhc.noaa.gov/text/refresh/MIATCPAT5+shtml/012123.shtml)

**EVACUATIONS**

- The following counties have issued mandatory evacuation orders for coastal areas:
- Brevard County
The following counties have issued voluntary/phased evacuation orders for coastal areas:

- Glades County
- Hendry County
- Highlands County
- Okeechobee County
- Osceola County

For up to date information on evacuation orders, including exact locations and zones, please visit [https://www.floridadisaster.org/evacuation-orders/](https://www.floridadisaster.org/evacuation-orders/).

**SHELTERS**

- General Shelters open: 85
- Special Needs Shelters open: 25

For up to date information on shelter operations, including locations please visit [https://www.floridadisaster.org/shelter-status/](https://www.floridadisaster.org/shelter-status/)

or [https://floridadisaster.org/planprepare/disability/disability-shelters/](https://floridadisaster.org/planprepare/disability/disability-shelters/)

**TELECOMMUNICATIONS**

- Comcast opened its network of almost 200,000 Xfinity WiFi hotspots throughout Florida to anyone who needs them, including non-Xfinity customers, free of charge.
- Charter Communications, Inc. has opened more than 32,000 Spectrum WiFi hotspots from Volusia County to Pinellas County – open to all users until further notice in Spectrum service areas across the state.
- The Department of Management Services (DMS) has set up an emergency telecommunications provider coordination group to ensure coordinated recovery efforts to aid in the emergency response and recovery after the storm has passed.
- There are almost 25,000 linemen, tree crews, and support personnel staged around Florida to help quickly restore power.
- Verizon is offering unlimited calling, texting and data for customers in the path of the hurricane. Verizon's prepaid, postpaid and small-business customers in the path of the hurricane will have unlimited calling, data and texting from September 2nd – September 9th.
Crisis & Disaster Resources

- AT&T announced it is waiving data overages in affected Florida areas from September 2 – September 8.

For updated information on press releases from the Governor’s office visit the website here.

Florida Division of Emergency Management

The State Assistance Information Line (SAIL) can be reached by dialing 800-342-3557 and provides accurate and up-to-date information regarding an emergency or disaster situation impacting the State of Florida. It is available 24 hours a day/7 days a week. Visit the website to learn how to sign up for the statewide notification service Alert Florida for emergency alerts and public safety notifications.

- For the latest information on Hurricane Dorian visit the website here.
- Updates can also be found on the FL Division of Emergency Management Twitter page.
- You may also register for the statewide emergency response alerts here.

American Red Cross

The Red Cross provides emergency response services throughout the state of Florida. You can search for local shelters and get updated information on Hurricane Dorian, by visiting the chapter websites listed below.

- Central Florida: Florida's Space Coast, Greater Orlando, Mid-Florida, Southwest Florida and Tampa Bay
- North Florida: Northeast Florida, Capital Area and Northwest Florida
- South Florida: Palm Beach, Martin, Broward Counties, Southern Gulf, Greater Miami and the Keys

Shelters

For an interactive map of all shelters in Florida, visit The American Red Cross website here.

Red Cross – Safe and Well

The American Red Cross provides a tool, Safe and Well, which allows individuals to list themselves as “safe and well”. Concerned family and friends can also search the list of those who have registered themselves as “safe and well” by searching registrants. This tool is available for anyone in Puerto Rico by visiting here.

211

2-1-1 Florida connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a
variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To find your local 211, visit the website [here](#) and enter your city, county or zip code.

**Florida 511**

Florida 511 provides locally generated reports on traffic conditions on major evacuation routes, road and bridge closures, toll suspensions, and travel alerts in affected counties, cities, roadways and agencies. During an emergency, real-time information on planned routes via the 511-phone call or the app is provided. Request email alerts to be sent by phone. You may visit their website [here](#).

**Florida Department of Education**

The Florida Department of Education works closely with school districts before, during and after natural disasters to ensure they have the resources necessary to resume normal operations as quickly as possible. We will continue collaborating with district leadership to address questions as they arise. Currently, the Department is monitoring the hurricane. As of Tuesday, September 3rd, there are several schools closed. Please visit the website [here](#) for information on current school closures.

Additional updates can be found on the Florida Department of Education [Twitter](#) and [Instagram](#) pages.

**Georgia Resources**

**Office of the Governor of Georgia**

*Updated September 3, 2019*

At this time Governor Kemp has issued an executive order mandating evacuation in the following counties:

A mandatory evacuation is currently in effect for individuals east of I-95 in Bryan, Camden, Chatham, Glynn, Liberty, and McIntosh Counties due to Hurricane Dorian.

For updates from the Governor's office visit the website [here](#).

- Updates and press releases, can also be found on the Governor's [Twitter](#) and [Facebook](#) pages.
Crisis & Disaster Resources

Georgia Emergency Management and Homeland Security Agency
GEMA/HS is the state's preparedness, response and recover agency. This agency works with public and private sector organizations to prevent and respond to natural and man-made emergencies. For updates on Hurricane Dorian's impact to the Georgia Coast, visit the website here.

- Updates can also be found on GEMA/HS Twitter and Facebook pages.

American Red Cross
The Red Cross provides emergency response services throughout the state of Georgia. You can search for local shelters and get updated information on Hurricane Dorian, by visiting the website here.

Shelters
For an interactive map of all shelters in Georgia, visit The American Red Cross website here. There are currently 9 shelters open in Georgia.

Red Cross – Safe and Well
The American Red Cross provides a tool, Safe and Well, which allows individuals to list themselves as “safe and well”. Concerned family and friends can also search the list of those who have registered themselves as “safe and well” by searching registrants. You may visit the Safe and Well website here.

211 Georgia
2-1-1 Coastal Georgia connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To search for local resources, search the 211 Coastal Georgia website here.

Georgia Department of Transportation
For updates on road closures, evacuation routes, message boards and alerts visit the Georgia DOT website here.

School Closures
For a listing of school closures throughout Georgia, you may visit here.
South Carolina Resources

Office of Governor of South Carolina
Governor Henry McMaster has declared a State of Emergency for South Carolina. You may visit the Governor’s website here.

South Carolina Emergency Management Division
August 31, 2019

COLUMBIA, S.C. – Governor Henry McMaster today issued an executive order declaring a state of emergency and urges South Carolinians to prepare for the possibility of Hurricane Dorian impacting the state. The executive order enables all state agencies to coordinate resources and sets into effect the State Emergency Operations Plan.

A mandatory evacuation has been put in place on September 2, 2019, starting at 12:00 pm for specific zones in the following counties:

- Horry
- Georgetown
- Charlestown
- Dorchester
- Berkeley
- Colleton
- Beaufort
- Jasper

To find out if your zone is under a mandatory evacuation, you may type in your address on the Emergency Management Division site here.

Updates are also available on the Emergency Division’s Twitter feed.

American Red Cross – Eastern South Carolina
The Red Cross provides emergency response services throughout the state of South Carolina. You can search for local shelters and get updated information on Hurricane Dorian, by visiting the website here.

You may view information here on the Red Cross response to Hurricane Dorian in South Carolina. For information on Red Cross shelters that may open in South Carolina, please visit the Red Cross Find an Open Shelter site here.
Crisis & Disaster Resources

There are currently 20 shelters open throughout South Carolina.

**211 South Carolina**

2-1-1 South Carolina connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To search for local resources, search the 211 South Carolina website [here](#).

**South Carolina Department of Transportation**

For updates on road closures, evacuation routes, message boards and alerts visit the South Carolina DOT website [here](#).

**School Closures**

For a listing of school closures throughout South Carolina, please visit [here](#).

**North Carolina Resources**

**Office of Governor of North Carolina**

Governor Roy Cooper has declared a State of Emergency for North Carolina. You may visit the Governor's website [here](#).

Governor Cooper has issued a mandatory evacuation for barrier islands along the entire coast in preparation for Hurricane Dorian. It calls for evacuation by Wednesday, September 4, 2019 beginning at 8:00 AM.

**North Carolina Department of Public Safety**

For updates on Hurricane Dorian evacuation routes, power outages, open shelters, county emergency sites and knowing your evacuation zones, please visit the website [here](#).

**Red Cross of Eastern North Carolina**

The Red Cross provides emergency response services throughout the state of North Carolina. You can search for local shelters and get updated information on Hurricane Dorian, by visiting the website [here](#).

For information on Red Cross shelters that may open in North Carolina, please visit the Red Cross Find an Open Shelter site [here](#).
Crisis & Disaster Resources

211 North Carolina
2-1-1 North Carolina connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To search for local resources, search the 211 North Carolina website here.

North Carolina Department of Transportation
For updates on road closures, evacuation routes, message boards and alerts visit the North Carolina DOT website here.

Puerto Rico Resources

Puerto Rico Emergency Management Agency (AEMEAD)
- (787) 724-0124
AEMEAD Coordinates the public and Federal resources available in Puerto Rico, providing the most effective services before, during, and after emergency situations; which helps to ensure the safety and prosperity of citizens. When calling select option 1 to continue in English or stay on the line to continue in Spanish. You may find additional information on their website here. Please note, this website is in Spanish only.

The Municipal Emergency and Disaster Management Office (OMMEAD)
- (787) 480-2030
OMMEAD provides services to residents, visitors, communities and institutions in San Juan, Ciudad *Patria, against the impact and consequences of natural or technological risk. It provides management of occurrences before, during and after emergencies. Please access the website for a list of shelters by area here.

211 Puerto Rico
- (787) 728-8500
2-1-1 connects callers to health and human services information and is available Monday through Friday from 8:00 am to 5:00 pm, even during disasters. Information and resources may be provided for a variety of needs including shelter, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. For more information, you may visit the 211 Puerto Rico website. Please note, this website is in Spanish only.
**Crisis & Disaster Resources**

**Red Cross Puerto Rico**
- (787) 758-8150

The Red Cross has information on their website to help people prepare for Tropical Storm Dorian. You may visit the website [here](#).
- You may also call the number listed above. Information is available in Spanish and English.

**Shelters**

Some 360 shelters are to be opened around the island. For an interactive map of all shelters in Puerto Rico, visit The American Red Cross website [here](#).

**Red Cross – Safe and Well**

The American Red Cross provides a tool, Safe and Well, which allows individuals to list themselves as “safe and well”. Concerned family and friends can also search the list of those who have registered themselves as “safe and well” by searching registrants. This tool is available for anyone in Puerto Rico by visiting [here](#).

**Emergency Numbers**

- Police (787) 343-2020
- Fire Department (787) 343-2330
- Water Company (787) 722-1120
- Electric Company (787) 521-3434
- FEMA (800) 621-3362
- Aquaducts & Sewers (787) 620-2482

**Food**

**Second Harvest of Puerto Rico Food Bank (Banco de Alimentos de Puerto Rico)**

Provides food free of charge for citizens in the area, call or visit the website [here](#) for more information regarding the pantry closest to you.

For a complete listing of food pantries by area you may also call (787) 740-3663, select option 1 for English or option 2 for Spanish.
Crisis & Disaster Resources

General Hurricane Resources

Airbnb Open Homes Program
Airbnb helps individuals effected by a natural disaster by offering free temporary housing to displaced individuals. Click here to learn more.

FEMA
Up-to-date resources and information on the federal response to Hurricane Dorian can be found here.

Ready.Gov
This website provides emergency updates, disaster preparedness tips and resources. You can sign up to receive emergency updates on your cell phone or download an app for updates. For hurricane preparedness resources visit their website here.

SAMHSA – Disaster Distress Helpline
SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. This resource is available to anyone in the United States, as well as in Puerto Rico.

- For anyone in the United States looking for support, call: (800) 985-5990
- For anyone in Puerto Rico looking for support, call: (800) 985-5990 and select option 2 for a Spanish-speaking counselor.
- Individuals in Puerto Rico looking for support may also text Hablanos to 787-339-2663.
- You may visit the website for more information here.

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.