

Coverage for: Employee + Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://www.aetna.com/sbcsearch/getpolicydocs?u=081700-100020-042384 or by calling 1-800-334-0299. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-334-0299 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In- <u>Network</u> : Individual \$2,200 / Family \$4,400. Out-of-Network: Individual \$2,600 / Family \$5,200.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In- <u>network preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In- <u>Network</u> : Individual \$2,500 / Family \$4,500. Out-of-Network: Individual \$5,000 / Family \$9,000.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover & penalties for failure to obtain <u>pre-authorization</u> for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See http://www.aetna.com/docfind or call 1-800-334-0299 for a list of in-network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before</u> you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	20% coinsurance	30% coinsurance	None	
	Specialist visit	20% coinsurance	30% coinsurance	None	
If you visit a health care provider's office or clinic	Preventive care /screening /immunization	No charge	30% coinsurance, except deductible doesn't apply to mammograms, gynecological exams, prostate specific antigen tests & digital rectal exams	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	10% <u>coinsurance</u> for hospital; 20% <u>coinsurance</u> for free standing facility	30% coinsurance	None	
	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u> for hospital; 20% <u>coinsurance</u> for free standing facility	30% coinsurance	None	
If you need drugs to treat	Generic drugs	Not covered	Not covered		
your illness or condition	Preferred brand drugs	Not covered	Not covered	Not covered.	
More information about	Non-preferred brand drugs	Not covered	Not covered		
<u>coverage</u> is available at www.aetna.com/pharmacy-insu rance/individuals-families	Specialty drugs	Not covered	Not covered	Not covered.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	None	
our gory	Physician/surgeon fees	20% coinsurance	30% coinsurance	None	

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		What You \	Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Emergency room care	10% coinsurance	10% coinsurance	Out-of-network emergency use paid the same as in-network. No coverage for non-emergency use.	
If you need immediate medical attention	Emergency medical transportation	10% coinsurance	10% coinsurance	Out-of-network emergency use paid the same as in-network. Non-emergency transport: not covered, except 30% coinsurance if pre-authorized.	
	<u>Urgent care</u>	20% coinsurance	30% coinsurance	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	Penalty of \$500 for failure to obtain pre-authorization for out-of-network care.	
nospital stay	Physician/surgeon fees	20% coinsurance	30% coinsurance	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office: 20% coinsurance; other outpatient services: no charge	Office & other outpatient services: 25% coinsurance for first 40 visits; 30% coinsurance thereafter	None	
	Inpatient services	10% coinsurance	30% coinsurance	Penalty of \$500 for failure to obtain pre-authorization for out-of-network care.	
	Office visits	No charge	30% coinsurance	Maternity care may include tests and services	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	30% coinsurance	described elsewhere in the SBC (i.e., ultrasound). Penalty of \$500 for failure to	
	Childbirth/delivery facility services	10% coinsurance	30% coinsurance	obtain <u>pre-authorization</u> for out-of-network care may apply.	

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		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	20% coinsurance	30% coinsurance	120 visits/calendar year combined with private-duty nursing. Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care.
	Rehabilitation services	20% coinsurance	30% coinsurance	None
If you need help recovering or have other special health needs	Habilitation services	No charge	25% coinsurance for first 40 visits of Habilitative Occupational & Physical Therapy; 30% coinsurance thereafter	None
	Skilled nursing care	10% coinsurance	30% coinsurance	120 days/calendar year. Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care.
	Durable medical equipment	20% coinsurance	30% coinsurance	Limited to 1 <u>durable medical equipment</u> for same/similar purpose. Excludes repairs for misuse/abuse.
	Hospice services	10% coinsurance	30% coinsurance	Penalty of \$500 for failure to obtain pre-authorization for out-of-network care.
If your abild pands dantal	Children's eye exam	No charge	30% coinsurance	1 routine eye exam/12 months.
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	Not covered.
or cyc care	Children's dental check-up	Not covered	Not covered	Not covered.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult & Child)
- Glasses (Child)

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Prescription drugs
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture 26 visits/calendar year for disease, injury & chronic pain.
- Bariatric surgery
- Chiropractic care 26 visits/calendar vear.
- Hearing aids \$2,500 maximum per ear/3 years.
- Infertility treatment For more information & exceptions, see policy document using summary box link on page 1 or call the number on your ID card.
- Private-duty nursing Included as part of home health care.
- Routine eye care (Adult) 1 routine eye exam/12 months.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: The District of Columbia Department of Insurance, Securities and Banking, (202) 727-8000, TTY: 711, http://disb.dc.gov/.

- If your group health coverage is subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- For more information on your rights to continue coverage, contact the <u>plan</u> at 1-800-334-0299.
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
- If your coverage is a church plan, church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- If your group health coverage is subject to ERISA, you may contact Aetna directly by calling the toll-free number on your Medical ID Card, or by calling our general toll free number at 1-800-334-0299. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- The District of Columbia Department of Insurance, Securities and Banking, (202) 727-8000, TTY: 711, http://disb.dc.gov/.
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
- Additionally, a consumer assistance program can help you file your appeal. Contact Government of the District of Columbia Office of Health Care Ombudsman and Bill of Rights, One Judiciary Square, 441 4th Street, NW, 250 North Washington, DC 20001, Phone: (202) 724-7491, Toll-Free: (877) 685-6391, https://healthcareombudsman.dc.gov/, healthcareombudsman@dc.gov

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Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$2,200
Specialist coinsurance	20%
Hospital (facility) coinsurance	10%
Other coinsurance	20%

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

The plan's overall deductible	\$2,200
Specialist coinsurance	20%
Hospital (facility) coinsurance	10%
	20%

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,200
Specialist coinsurance	20%
Hospital (facility) coinsurance	10%
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$2,200	
<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$300	
What isn't covered		
Limits or exclusions	\$70	
The total Peg would pay is	\$2,570	

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

Diabetic supplies (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,100	
<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$4,300	
The total Joe would pay is	\$5,400	

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$2,200	
<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$100	
What isn't covered		
Limits or exclusions	\$10	
The total Mia would pay is	\$2,310	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-334-0299.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-800-334-0299.

Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

Non-Discrimination

Aetna complies with applicable Federal civil rights laws and does not unlawfully discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, disability, gender identity or sexual orientation.

We provide free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator,

P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: P.O. Box 24030, Fresno, CA 93779),

1-800-648-7817, TTY: 711,

Fax: 859-425-3379 (CA HMO customers: 860-262-7705), CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

TTY: 711

Language Assistance:

For language assistance in your language call 1-800-334-0299 at no cost.

Albanian - Për shërbime përkthimi falas për ju, telefononi 1-800-334-0299.

Amharic - የቋንቋ አንልግሎቶችን ያለክፍያ ለማግኘት፣ በ 1-800-334-0299 ይደውሉ፡፡

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Armenian - Անվձար լեզվական ծառայություններից օգտվելու համար զանգահարեք 1-800-334-0299 հեռախոսահամարով։

Bahasa-Indonesia - Untuk bantuan dalam bahasa Indonesia, silakan hubungi 1-800-334-0299 tanpa dikenakan biaya.

Bantu-Kirundi - Kugira uronke serivisi z'indimi atakiguzi, hamagara 1-800-334-0299.

Bengali-Bangala - আপনাক বেনিামুক্য ভোষা প্রকিষা প্রপক হক্য এই নম্বক প্রেযক ান রেন: 1-800-334-0299।

Bisayan-Visayan - Ngadto maakses ang mga serbisyo sa pinulongan alang libre, tawagan sa 1-800-334-0299.

Burmese - သင့်အနေဖြင့် အခကြေးငွေ မပေးရပဲ ဘာသာစကားဂန်ဆောင်မှုများ ရရှိနိုင်ရန် 1-800-334-0299 သို့ ဖုန်းခေါ် ဆိုပါ။

Catalan - Per accedir a serveis lingüístics sense cap cost per vostè, telefoni al 1-800-334-0299.

Chamorro - Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang 1-800-334-0299.

Cherokee - GYAJ SUHAAJ OGOLOTJI L AFAJ JCEGWIJ AY, OHABWOB 1-800-334-0299.

Chinese - 如欲使用免費語言服務,請致電 1-800-334-0299。

Choctaw - Anumpa tohsholi I toksvli ya peh pilla ho ish I paya hinla, I paya 1-800-334-0299.

Cushite - Tajaajiiloota afaanii garuu bilisaa ati argaachuuf,bilbili 1-800-334-0299.

Dutch - Voor gratis toegang tot taaldiensten, bell 1-800-334-0299.

French - Afin d'accéder aux services langagiers sans frais, composez le 1-800-334-0299.

French Creole - Pou jwenn sèvis lang gratis, rele 1-800-334-0299.

German - Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 1-800-334-0299 an.

Greek - Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό 1-800-334-0299.

Gujarati - તમારે કોઇ જાતના ખર્ચ વિના ભાષાની સેશિઓની પહોોંર માટે, કોલ કરો 1-800-334-0299.

Hawaiian - No ka wala'au 'ana me ka lawelawe 'ōlelo e kahea aku i kēia helu kelepona 1-800-334-0299 Kāki 'ole 'ia kēia kōkua nei.

Hindi - आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, 1-800-334-0299 पर कॉल करें।

Hmong - Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu 1-800-334-0299.

lgbo - Iji nwetaòhèrè na oru gasi asusu n'efu, kpoo 1-800-334-0299.

llocano - Tapno maaksesyo dagiti serbisio maipapan iti pagsasao nga awan ti bayadanyo, tawagan ti 1-800-334-0299.

Indonesian - Untuk mengakses layanan bahasa tanpa dikenakan biaya, hubungi 1-800-334-0299.

Italian - Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero 1-800-334-0299.

Japanese - 言語サービスを無料でご利用いただくには、1-800-334-0299 までお電話ください

Karen - လာတါကမာန္ဂါကိုြာအတါမာစားအတါဖံးတါမာတဖဉ်လာတအိဉ်ဒီးအပူးလာကဘဉ်ဟ့ဉ်အီးအဂ်ီးဘဉ်နှဉ် ကိုး 1-800-334-0299 တက္ဂါ

Korean - 무료 언어 서비스를 이용하려면 1-800-334-0299 번으로 전화해 주십시오.

Kru-Bassa - Μ dyi wudu-dù kà kò dò bě dyi móuń nì Pídyi ní, nìí, dá nòbà nìà kε: 1-800-334-0299.

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Laotian - ເພື່ອເຂົ້າໃຊ້ການບໍລິການພາສາໂດຍບື່ເສຍຄື່າຕື້ກັບທີ່ານ, ໃຫ້ໂທຫາເບີ 1-800-334-0299.

Marathi - कोणत्याही शुल्काशिवाय भाषा सेवा प्राप्त करण्यासाठी 1-800-334-0299 वर फोन करा.

Marshallese - Nan etal nan jikin jiban ikijen Kajin ilo an ejelok onen nan kwe, kirlok 1-800-334-0299.

Micronesian Pwehn alehdi sawas en lokaia kan ni sohte pweipwei, koahlih 1-800-334-0299. Pohnpeyan -

Mon-Khmer ដ ្រីម្បីទទួលបានដវោកម្មភាសាដ លឥតគិតថ្លាម្រែរាប់ដ**ោកអ្**នករូ មុដ**ៅទូរ**ពែុទដ**ៅកាន់ដលខ 1-800-334-0299។.** Cambodian -

Navajo - T'áá ni nizaad k'ehjí bee níká a'doowol doo bą́ąh ílínígóó kojį' hólne' 1-800-334-0299.

Nepali - निःशुल्क भाषा सेवा प्राप्त गनन 1-800-334-0299 मा टेलिफोन गनुनहोस् ।

Nilotic-Dinka - Të koor yin wëër de thokic ke cin wëu kor keek tënon yin. Ke col koc ye koc kuony ne nomba 1-800-334-0299.

Norwegian - For tilgang til kostnadsfri språktjenester, ring 1-800-334-0299.

Pennsylvania Dutch - Um Schprooch Services zu griege mitaus Koscht, ruff 1-800-334-0299.

ديريگب سامت 9299-334-0299 هر امش اب ،ناگى، روط مب نابز تامدخ مب يسرتسد يارب

Polish - Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć 1-800-334-0299.

Portuguese - Para acessar os serviços de idiomas sem custo para você, ligue para 1-800-334-0299.

Punjabi - ਤੁਹਾਡੇ ਲਈ ਬਨਿਾਂ ਬਸਿੇ ਮਿਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਰਿਨ ਲਈ, 1-800-334-0299 'ਤੇ ਫ਼ੋਨ ਰਿੈ।

Romanian - Pentru a accesa gratuit serviciile de limbă, apelați 1-800-334-0299.

Russian - Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону 1-800-334-0299.

Samoan - Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le 1-800-334-0299.

Serbo-Croatian - Za besplatne prevodilačke usluge pozovite 1-800-334-0299.

Spanish - Para acceder a los servicios de idiomas sin costo, llame al 1-800-334-0299.

Sudanic-Fulfulde - Heeba a nasta jangirde djey wolde wola chede bo apelou lamba 1-800-334-0299.

Swahili - Kupata huduma za lugha bila malipo kwako, piga 1-800-334-0299.

Tagalog - Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa 1-800-334-0299.

Telugu - మీరు భష నేవలను ఉచితంగ అందుకున ందుకు, 1-800-334-0299 కు శల్ చేయండి.

Thai - หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร 1-800-334-0299.

Tongan - Kapau 'oku ke fiema'u ta'etōtōngi 'a e ngaahi sēvesi kotoa pē he ngaahi lea kotoa, telefoni ki he 1-800-334-0299.

Trukese - Ren omw kopwe angei aninisin eman chon awewei (ese kamo), kopwe kori 1-800-334-0299.

Turkish - Sizin için ücretsiz dil hizmetlerine erişebilmek için, 1-800-334-0299 numarayı arayın.

Ukrainian - Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером 1-800-334-0299.

سىرك تاب رپ 0299-334-0801 عىل عك عنرك لصاح تامدخ مقلعتم عس نابز تمىقلاب.

Vietnamese - Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số 1-800-334-0299.

Yiddish - 1-800-334-0299 צו צוטריט רארפשַ באדַינונגען אין קיין פרייַז צו איר, רופן

Yoruba - Lati wonú awon ise èdè l'ofe fun o, pe 1-800-334-0299.